

# Boarding Contract

Natalie's Grooming, Boarding, and Daycare

Please initial ALL lines and sign at the bottom, acknowledging you have read, understand, and agree to this contract

**\*\*Boarding drop offs and pick up times on Sat and Sun are from 8-9am and 3-4pm each day\*\***

- **Requirements**

\_\_\_ We require your pet to have updated rabies, parvo/distemper combo, and bordetella vaccines. You can send us a picture of their vaccine record through text.

\_\_\_ We require you to bring food for your pet's stay with us. Please send 2 extra days worth of food, in case you are delayed returning. For shorter stays (less than 1 week), please pre-package all dry food meals in ziplock bags.

\_\_\_ It is the responsibility of the owner to ensure we are aware if your dog is on a special diet or has any diet restrictions.

- **Requests**

\_\_\_ We request you bring chicken, broth, or soft food in case your pup is reluctant to eat. There will be an extra charge of \$3 per can of chicken/chicken broth if we provide. We will not let your pet go more than 24 hrs without eating. This can cause upset stomach, vomiting, and/or sugar to drop.

\_\_\_ You are welcome to bring beds, blankets, and/or towels for your pet during their stay. If possible, we request that beds have a removable cover for easy washing if needed.

\_\_\_ You are welcome to bring toys and chews for your pup. Please be aware that we will not give rawhide chews or plastic toys due to risk of injury.

- **Communication**

\_\_\_ The main number (478-251-1239) is NOT monitored after business hours, on the weekends, or on major holidays. You are welcome to text that number to check in on your pup, but please be aware you may not receive a response until the next business day.

\_\_\_ Doors are locked on the weekends for safety. Please call (no texting) the number on the front door when you arrive for drop off or pick up.

- **Boarding Charges** (please initial next to the weight category your dog is in, according to their most recent vet visit)

\_\_\_ Dogs under 40lbs are \$25 per day

\_\_\_ Dogs 40 lbs-80 lbs are \$30 per day

\_\_\_ Dogs over 80 lbs are \$35 per day

\_\_\_ We prorate costs on drop off and pick up days. The charge for these days is dependent on what time you drop off/pick up.

- **Possible Extra Charges**

\_\_\_ We feed twice a day, once in the morning and once in the evening. Any additional feedings or feedings outside of our normal schedule will be a \$3 daily charge.

\_\_\_\_ Medication will be an extra \$2-\$3 daily charge.

\_\_\_\_ If we notice flea activity, your pet will be given a Capstar at an extra charge of \$12.

\_\_\_\_ If your pet has an accident while boarding and "needs" a bath, you will be charged. If on the weekend, it will be a minimum of \$30 charge, as well as a clean-up charge ranging between \$5-\$10.

\_\_\_\_ Your pets are taken out periodically throughout the day and evening. We understand that this is a different environment with more sounds and smells, but if your pet is repeatedly going potty in their enclosure, you may incur a clean up charge of \$5 per occurrence. Our enclosures are made to be more "home like" than a standard kennel. This also includes intact males "marking territory".

\_\_\_\_ Nails will be done as needed for our safety at a charge of \$15.

- **General Statements**

\_\_\_\_ Due to limited boarding accommodations, please understand that we no longer prorate for pickups earlier than what was reserved for your pet. These reservations have been made specifically for your pet to have confirmed accommodations till the date that was specified at the time the reservations were made.

\_\_\_\_ Cancellation of a reservation less than 48 hrs from the intended drop off date will require a card on file and/or a deposit made to book a new reservation in the future.

\_\_\_\_ Natalie's Grooming, Boarding, and Daycare will not be held responsible for injuries sustained outside of our control. We try our best to keep your pet as safe as possible and prevent injuries. With that being said, they play and run inside the building as well as outside. There is concrete in both areas. We cannot control injuries sustained from dogs jumping up or down off the beds, up on fences, or from playing/running too hard on the concrete.

\_\_\_\_ Natalie's Grooming, Boarding, and Daycare will not be held liable for any medical problems arising during my pet's stay or if my pet sustains an injury breaking out of their enclosure during their stay at this establishment.

\_\_\_\_\_  
Print

\_\_\_\_\_  
Sign

\_\_\_\_\_  
Date

\*\* If you are able to print this page out, please initial each space and sign/date it and bring the day of your reservations. If you are not able to print this document, send us a text (478-251-1239) stating that you have read, understand and agree to the terms of this contract. A physical copy can be signed at the time of drop off.\*\*